ThermoLink App — Settings Guide

How to use the Settings window of the ThermoLink app: notifications, restarting your ThermoLink, signing out, and deleting your account.

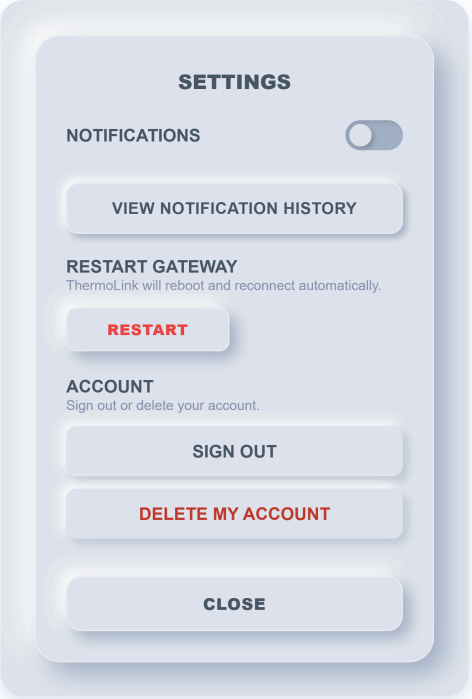
1 Open Settings

On the main screen of the app (the dashboard), tap the **settings button** in the top-right corner.



The **Settings** window opens. It contains:

- **Notifications** — switch alerts on or off *(page 2)*
- **View notification history** — see recent alerts *(page 2)*
- **Restart gateway** — restart your ThermoLink *(page 3)*
- **Sign out** — leave your account on this phone *(page 4)*
- **Delete my account** — permanently remove your account *(page 4)*



Tap **CLOSE** at the bottom to return to the dashboard.

** Screenshots from an Android phone; other phones may differ slightly.*

2 Turn notifications on or off

Use the **NOTIFICATIONS** switch to choose whether ThermoLink sends alerts to your phone.

When the switch is **on**, you will be alerted when:

- your **boiler reports an error**, and again when the error is **cleared**;
- ThermoLink **loses its connection to the boiler**, and when it reconnects;
- ThermoLink **loses its Wi-Fi connection**, and when it is restored.

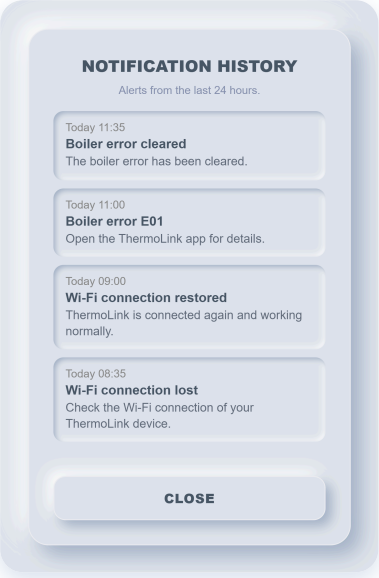
When the switch is **off**, no alerts are sent to your phone.

> **Not receiving alerts?** When you first open the app, your phone asks whether ThermoLink may show notifications. If you chose *Don't allow*, turn them on in your phone's settings (usually *Settings* ▸ *Apps* ▸ *ThermoLink* ▸ *Notifications*).

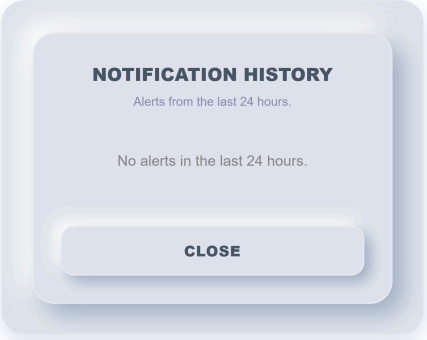
3 View notification history

Tap **VIEW NOTIFICATION HISTORY** to see the alerts ThermoLink sent you during the **last 24 hours**, newest first. Each alert shows the time it was sent, its title and a short description. Older alerts are removed automatically.

If nothing happened in the last 24 hours — or notifications were switched off — the list says *“No alerts in the last 24 hours.”*



History with alerts (example)



No alerts in the last 24 hours

Tap **CLOSE** to return to Settings.

** Screenshots from an Android phone; other phones may differ slightly.*

4 Restart your ThermoLink

RESTART restarts the ThermoLink device itself — the same as switching it off and on again, without going to the boiler. It does **not** restart or reset your boiler.

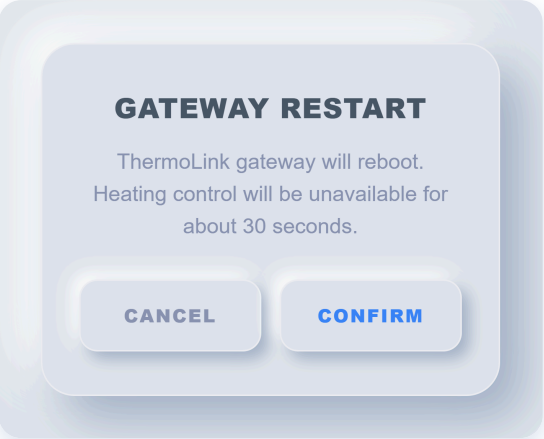
Use it if ThermoLink seems stuck — for example, if the dashboard stops updating or your changes don't seem to arrive.

1. Tap **RESTART** in the Settings window.

2. A confirmation appears. Tap **CONFIRM** to restart, or **CANCEL** to go back without restarting.

3. The button briefly shows **RESTART SENT**.

4. Wait about **30 seconds**. ThermoLink reboots and reconnects to your Wi-Fi automatically — you don't need to do anything else.



Good to know: while ThermoLink restarts, heating control from the app is unavailable for about 30 seconds.

Still not responding after a restart? Check that your home Wi-Fi is working and that the lights on ThermoLink are on. If the problem continues, contact **support@thermolink.net**.

** Screenshots from an Android phone; other phones may differ slightly.*

5 Sign out

Tap **SIGN OUT** to leave your account on this phone. The app returns to the sign-in screen.

Signing out does **not** change anything on your ThermoLink or your boiler — your heating keeps working, and your ThermoLink stays linked to your account. When you sign in again with the same email and password, the app finds your ThermoLink automatically.

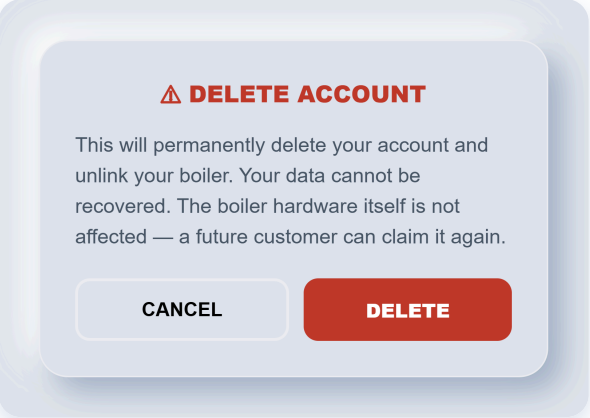
6 Delete your account

Tap **DELETE MY ACCOUNT** only if you want to stop using ThermoLink with this account for good — for example, when you move house and leave the boiler behind.

1. A warning appears. Read it carefully.

2. Tap **DELETE** to confirm, or **CANCEL** to keep your account.

3. When it's finished, the app returns to the sign-in screen.



Deleting is permanent and cannot be undone. Your account is deleted, your ThermoLink is unlinked from it, and your notification history is removed.

Your ThermoLink and your boiler are **not** affected. The ThermoLink can be added again to a new account using the claim code from the label in the box — so please keep that label.

No longer have the app? You can also request account deletion at **thermolink.net/account-deletion**.

** Screenshots from an Android phone; other phones may differ slightly.*